

Frequently Asked Questions

General Information

- **Where is the event taking place?**
 - CIPC 2025 will be held at Shangri-La, Colombo, Sri Lanka, offering a world-class venue with stunning views of the Indian Ocean and the city's skyline.
- **What are the dates of the event?**
 - CIPC 2025 is taking place from 9th to 11th of April 2025.
- **What is the official event language(s)?**
 - The official language of the event is English.
- **Will there be translation services available?**
 - No. Translation services will not be provided.

Travel and Visa Requirements

- **Do I need a visa to attend the event?**
 - Indian nationals do not require a visa to travel to Sri Lanka.

For other nationalities, visa requirements vary. Please check with your local Sri Lankan embassy or consulate for specific guidelines.
- **How do I apply for a visa?**
 - For attendees who require a visa, applications can be submitted online via the Sri Lanka ETA system (www.eta.gov.lk) or through a Sri Lankan embassy/consulate in your country.
- **Are there any special visa requirements for attendees from specific countries?**
 - Certain countries may have additional entry requirements. Please check with your respective Sri Lankan embassy for further details.

Registration and Ticketing

- **How do I register for the event?**
 - You can register by clicking on the Register tab on the official CIPC 2025 website www.cipc2025.com.
- **What happens if I need to cancel my registration?**
 - Since there is no delegate fee, cancellations do not require a refund process. However, if you are unable to attend, kindly inform the event team as early as possible by emailing contact@cipc2025.com.

Accommodation & Stay

- **Is accommodation provided for registered participants?**
 - Yes, hotel accommodation at Shangri-La, Colombo is included for outstation attendees registering for the conference. Accommodation will be provided for the nights of 9th and 10th April 2025, with check-out on 11th April 2025.

Event Logistics

- **How do I get to the event venue?**
 - Upon arrival at Bandaranaike International Airport (CMB), a Cisco representative will be present with a placard to guide you to your transport.
- **Are transfers available from the airport to the hotel?**
 - Upon arrival at Bandaranaike International Airport (CMB), a Cisco representative will be present with a placard to guide you to your dedicated transport, which will ensure a smooth transfer to your hotel. Transport will be arranged for delegates arriving and departing around similar timings to provide a seamless travel experience.

Colombo: Local Information & Destination Guide

- **What is the local currency?**
 - The local currency is the Sri Lankan Rupee (LKR). Most major credit cards are accepted, but it is advisable to carry some cash for small transactions.
- **What is the weather like during the event?**
 - April in Colombo is warm and humid, with temperatures ranging from 28°C to 32°C (82°F to 90°F). Light clothing, sunscreen, and hydration are recommended.
- **Are there any cultural considerations attendees should be aware of?**
 - Sri Lanka has a rich cultural heritage. While business settings are modern, it's respectful to:
 - Dress modestly when visiting religious sites.
 - Use both hands when offering or receiving something as a sign of respect.
 - Avoid public displays of affection, as Sri Lanka is a conservative country.

On-Site Information

- **What is the event dress code?**
 - Business Casual for all keynotes, sessions, and conference events.

The dress code for the Awards Night will align with the event theme. You will receive an email with details on the theme and dress code closer to the event.
- **Will food and beverages be available at the venue?**
 - Yes, meals and refreshments will be provided throughout the event, including:

Day 1: Lunch & Dinner

Day 2: Breakfast, Lunch & Dinner

Day 3: Breakfast (Lunch TBD, depending on flight timings)

If you have any dietary preferences or restrictions, please inform us in advance so we can accommodate your needs.
- **How can I access the event agenda and session details?**
 - The full agenda and session details is available on the event website www.cipc2025.com

Health & Safety

- **Are there any Health & Safety guidelines for attending CIPC 2025?**
 - The health and safety of all participants is our top priority. If you are unwell, we request that you refrain from attending. Currently, there are no health-related requirements, but any updates will be communicated promptly.

Emergency Contact Information

- **Who should I contact in case of an emergency?**
 - A dedicated event help desk will be available on-site for assistance.
- **What are the local emergency contact numbers?**
 - Police: 119

Ambulance/Medical Emergency: 110

Fire Department: 110

For any event-related emergencies, a dedicated contact number will be shared with attendees before the event.